

GDPR PRIVACY STATEMENT MAY 2018

Freightbrain International Ltd value your privacy and are committed to protecting your personal data. We will only collect and use your personal data in the ways outlined below, and in ways that are consistent with your rights under the law.

1. About Freightbrain International Ltd

Freightbrain International Ltd

Office Address: Unit 4B, Cooper Drive, Braintree, Essex CM7 9DP, UK

VAT number: 418337843

2. What does this privacy policy cover?

This Privacy Policy covers how we use your personal data. This includes how personal data is collected, held, and processed. This Privacy Policy also explains your personal data rights under the law.

3. What is personal data?

The General Data Protection Regulation (EU Regulation 2016/679) (the “GDPR”) defines personal data as ‘any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier’.

Personal data includes information such as names, contact details, identification numbers, location data, and other online identifiers.

4. What are my rights?

Under the GDPR, you have the following rights:

- The right to be informed about our collection and use of your personal data.
- The right to access the personal data belonging to you of which we hold.
- The right to have your personal data held by us rectified if it is inaccurate or incomplete.
- The right to have your personal data forgotten (for example, by deletion of any personal data we currently hold).
- The right to restrict the processing of your personal data.
- The right to object to us using your personal data for a particular purpose.
- The right to data portability. This is defined [here](#).

Freightbrain International Ltd is committed to upholding all of these rights.

For more information about our use of your personal data or your rights in regards to personal data, please contact us.

Further information can also be obtained from the Information Commissioner's Office or your local Citizens Advice Bureau.

If you have any cause for complaint regarding our use of your personal data, you have the right to file a complaint with the Information Commissioner's Office.

5. What personal data do you collect?

We may collect some or all of the following personal data:

- Name;
- Gender;
- Job title;
- Address;
- Profession;
- Date of birth;
- Email address;
- Business name;
- Telephone number;
- Payment information;
- Information about your preferences and interests;

6. How do you use my personal data?

Under the GDPR, we must always have a lawful basis for using personal data. Our use of personal data may be because such data is required for our performance of a contract with you, because of your consent to our use of your personal data, or because it is in our legitimate business interests to use the personal data.

Your personal data may be used for one of the following purposes:

- Providing your account.
- Managing your account.
- Communicating with you.
- Supplying our services to you.
- Personalising and tailoring our services for you.
- Supplying you with information by that you have opted-in to and can opt-out of at any time.

With your permission and/or where permitted by law, we may also use your personal data for marketing purposes, which may include contacting you by email, telephone, or by post with information, news, and offers on our products and/or services. You will not be sent any unlawful marketing or spam. We will always work to fully protect your rights and comply with our obligations under the GDPR and the Privacy and Electronic Communications (EC Directive) Regulations 2003, and you will always have the opportunity to opt-out.

7. How long will you keep my personal data?

We will only keep your personal data for the amount of time necessary in order for it to serve the purpose for which it was first collected.

8. How and where do you store and transfer my data?

We may store or transfer some or all of your personal data in countries that are not part of the European Economic Area (the “EEA” consists of all EU member states, plus Norway, Iceland, and Liechtenstein). These are known as “third countries” and may not have data protection laws that are as strong as those in the UK and/or the EEA. This means that we will take additional steps in order to ensure that your personal data is treated just as safely and securely as it would be within the UK and under the GDPR.

9. Do you share my personal data?

We do not sell or otherwise share personal information about you, except as described in this privacy notice. To perform our freight forwarding services, we share shipping information to third parties such as shippers, consignees, third party payers and recipients.

We also share personal information with third parties who provide services on our behalf based on our instructions. In some cases, those third parties may require access to some or all of your personal data that we hold.

If any of your personal data is required by a third party, as described above, we will take steps to ensure that your personal data is handled safely, securely, and in accordance with your rights, our obligations, and the third party’s obligations under the law.

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10. How can I access my personal data?

If you wish to know the personal data we have about you, you can ask us for a copy of it (where any such personal data is held). All requests should be made in writing and sent to the email or postal addresses shown in clause 12.

11. Website privacy

Aside from company identity, we do not collect any personal information from our website visitors unless it has been expressly submitted. In using this website, you agree to our Terms and Conditions of Use and this Privacy Policy.

Our website may use “cookies” in order for us to know how better to serve visitors to the website and improve our website.

Freightbrain International Ltd complies with the Data Protection laws in the United Kingdom, and we take all reasonable care to prevent any unauthorised access to and use of your personal data.

We reserve the right to disclose personal data to any third party which has a legal right to request such information.

Security of data: We will provide the same protections in respect of any electronic communications received from you as those employed in respect of information received by post and telephone.

Links to other sites: If you use a link on this Website to take you to another site, your privacy will not be protected in accordance with this policy.

By using this website you consent to our collection and use of your personal information as outlined above.

If we need to change our Privacy Policy, we will make the changes on this page and notify you.

12. Contact information

To contact us about your personal data and data protection, please use the following details with “GDPR” in the subject line of emails:

Steve@freightbrain.co.uk

+44 11376 333804

Unit 4B, Cooper Drive, Braintree, Essex, CM7 9DP, UK

All Services are in accordance with our Standard Trading Conditions, copies of which are available on request.